



Volunteering at Northwestern Medicine

www.nm.org/patients-and-visitors/volunteer

The Volunteer Services team is vital to our mission of delivering patient-centered care and ensuring that every person who enters our doors has an excellent experience. More than 2,100 dedicated volunteers serve patients, visitors and hospital staff, contributing almost 287,000 volunteer hours annually.

Volunteering at a Northwestern Medicine hospital gives you an opportunity to use your talents to make a real impact on your community. While your generous gift of time helps others feel relaxed and welcome, it also benefits you in many ways. As a Northwestern Medicine volunteer, you can:

- Learn new skills
- Gain new perspectives
- Have new experiences
- Meet new people
- Build social connections with others of all backgrounds

Volunteer Requirements and Application

Mandatory Qualifications

You must be at least 16 years of age (18 years of age at Northwestern Memorial Hospital) to volunteer for Northwestern Medicine. In addition, volunteers must:

- Pass a criminal background check if you are age 18 or older
- Agree to a six-month commitment of at least three to four hours per week* (varies by role/location)
- Attend virtual hospital orientation for new volunteers
- Provide immunization records or undergo immunization screenings for:
 - Measles, mumps, rubella (MMR)
 - Fulfill current COVID-19 vaccine requirement
 - Chickenpox (varicella)
 - Tetanus (Tdap)

- Others as needed
- Undergo a TB test
- Receive a flu shot if volunteering during flu season
- Read and comply with Northwestern Medicine policies, such as code of conduct, privacy laws and dress code
- Obtain hospital identification badge and uniform (at no cost to the volunteer)
- Complete on-the-job training for assigned volunteer service

Apply to Volunteer

If you feel you can meet the stated requirements of the volunteer program, please, fill out an application: www.volgistics.com/ex/portal.dll/ap?AP=1519286958

Where to Volunteer

Northwestern Medicine Central DuPage Hospital, Winfield
630.933.6207 Laurel.McDonnell@nm.org, CDH Volunteer Manager

Northwestern Medicine Marianjoy Rehabilitation Hospital, Wheaton
630.909.7400 Kathleen.Kroger@nm.org CDH + Marianjoy Volunteer Coordinator

Central DuPage Hospital

- Cancer center/infusion support
- Emergency department support, 20yo+
- Food service/dietary support
- Guest Services Info desk Support
- Outpatient transport/escort
- Surgical Waiting Room support
- Therapy animal handlers

- Marianjoy Rehabilitation Hospital

- Food service/dietary support
- Front desk/building entrance support
- Musicians
- Physical therapy/occupational therapy support
- Speech pathology observation/support (Summer)
- Spiritual care visitors/Eucharistic ministers
- Therapy animal handlers