

# COMMUNITY & SOCIAL SERVICES INFORMATION

**BLOOMINGDALE  
PUBLIC LIBRARY**

Adult Reference Desk

101 Fairfield Way  
Bloomington, IL 60108

(630) 924-2730



# HOTLINES - CRISIS & SUPPORT

## **211 of DuPage County**

**Contact:** 211, [211dupage.gov](http://211dupage.gov)

**Services:** Free service for DuPage County residents looking for health and social service resources. Includes resources for housing/utilities, food, transportation, mental health, income support, veterans, persons with disabilities, health/wellness, legal/public safety, disaster services, individual and family support.

## **988 Suicide & Crisis Lifeline**

**Contact:** Call or text 988 or chat at [988lifeline.org](http://988lifeline.org)

**Services:** National network of local crisis centers that provides free and confidential emotional support to people in suicidal crisis or emotional distress 24/7.

## **Adult Protective Services (APS)**

**Contact:** 866-800-1409, [ilaging.illinois.gov/protectionadvocacy/abuse.html](http://ilaging.illinois.gov/protectionadvocacy/abuse.html)

**Services:** 24/7 hotline to report suspected abuse, neglect, exploitation, and self-neglect of an older person.

## **Behavioral Health Crisis Intervention Unit**

115 N. County Farm Road, Wheaton, IL 60187

**Contact:** 630-627-1700, [dupagehealth.org/183/Crisis-Services](http://dupagehealth.org/183/Crisis-Services)

**Hours:** Open 24/7

**Services:** 12 bed unit that provides short-term psychiatric stabilization to DuPage County residents. Offers psychiatric evaluation, Integrated Assessment and Treatment Planning, case management, and group and individual therapy regardless of insurance or ability to pay.

## **Metropolitan Family Services - Family Shelter Service**

605 E. Roosevelt Road, Wheaton, IL 60187

**Contact:** 630-221-8290, [metrofamily.org/fsofmfsd](http://metrofamily.org/fsofmfsd)

**Hotline:** 630-469-5650

**Services:** 24/7 hotline, emergency shelter, court services, children and family services, adult services, community based services, and prevention services.

## **National Domestic Violence Hotline**

**Contact:** 1-800-799-SAFE (7233), [thehotline.org](http://thehotline.org)

**Services:** 24/7 hotline provides support to survivors of domestic violence, so they can live their lives free of abuse. Highly trained advocates offer free, confidential, and compassionate support, crisis intervention information, and referral services in 200 languages.

## **National Sexual Assault Hotline**

**Contact:** 1-800-656-HOPE (4673), [hotline.rainn.org](http://hotline.rainn.org)

**Services:** Get confidential support, referrals, and local resources for survivors of sexual violence. Connect with a trained staff member from a sexual assault service provider in your area.



## **Rape & Sexual Violence Crisis Hotline**

**Contact:** DuPage County: 630-971-3927

**Contact:** YWCA Metropolitan Chicago: 888-293-2080, [ywachicago.org](http://ywachicago.org)

**Services:** 24/7 hotline that provides survivors of sexual violence and their significant others immediate support, crisis intervention, and referrals to the city of Chicago and surrounding suburbs. The volunteers and staff at the hotline have received extensive training in sexual assault crisis intervention. The Chicago Rape Crisis Hotline is also the Rape, Abuse, and Incest National Network (RAINN) affiliate for the city of Chicago.

## **Trans Lifeline**

**Contact:** 1-877-565-8860, [translifeline.org](http://translifeline.org)

**Services:** A peer support phone service ran by trans people for trans and questioning peers.

## **The Trevor Project**

**Contact:** 1-866-488-7386, [thetrevorproject.org](http://thetrevorproject.org)

**Services:** Get information and support for LGBTQ+ young people from trained counselors 24/7.



### **211 of DuPage County**

**Contact:** 211, [211dupage.gov](http://211dupage.gov)

**Services:** Free service for DuPage County residents looking for health and social service resources. Includes resources for housing/utilities, food, transportation, mental health, income support, veterans, persons with disabilities, health/wellness, legal/public safety, disaster services, individual and family support.

### **Bloomington Township Food Pantry**

123 Rosedale Avenue, Bloomington, IL 60108

**Contact:** 630-529-9993, [www.bloomingtontownship.com/services/general-assistance-department](http://www.bloomingtontownship.com/services/general-assistance-department)

**Eligibility:** Bloomington Township resident, current utility bill.

### **Glen Ellyn Food Pantry Inc.**

493 Forest Avenue, Glen Ellyn, IL 60137

**Contact:** 630-469-8668, [glenellynfoodpantry.org/need-help-today](http://glenellynfoodpantry.org/need-help-today)

**Eligibility:** Must be a resident of Glen Ellyn, Lombard, Carol Stream, Wheaton, Lisle, Glendale Heights, Bloomington, or Addison.

### **Hands of Hope**

5700 Bartels Road, Hanover Park, IL 60103

**Contact:** 630-671-1570, [evangelchurch.cc/hands-of-hope](http://evangelchurch.cc/hands-of-hope)

**Eligibility:** No appointment needed, no discrimination, immigrants are welcome.

### **Humanitarian Service Project**

465 Randy Road, Carol Stream, IL 60188

**Contact:** 630-221-8340, [hsp.agency](http://hsp.agency)

**Eligibility:** Families and seniors affected by poverty.

### **Lutheran Church of the Master**

580 Kuhn Road, Carol Stream, IL 60188

**Contact:** 630-665-5188, [lcotm.org/ministries/food-pantry](http://lcotm.org/ministries/food-pantry)

**Eligibility:** Bloomington Township residents, which includes Bloomington and portions of Addison, Carol Stream, Glendale Heights, Hanover Park, Itasca, and Roselle.

### **People's Resource Center**

201 South Naperville Road, Wheaton, IL 60187

**Contact:** 630-682-5402, [peoplesrc.org/food-pantry](http://peoplesrc.org/food-pantry)

**Eligibility:** DuPage County residents, required to register as a People's Resources client to receive services. Register during pantry hours.



# HOUSING

## **211 of DuPage County**

**Contact:** 211, [211dupage.gov](http://211dupage.gov)

**Services:** Free service for DuPage County residents looking for health and social service resources. Includes resources for housing/utilities, food, transportation, mental health, income support, veterans, persons with disabilities, health/wellness, legal/public safety, disaster services, individual and family support.

## **360 Youth Services**

1305 Oswego Road, Naperville, IL 60540

**Contact:** 630-961-2992 (ext. 1165), [360youthservices.org/get-help](http://360youthservices.org/get-help)

**Hours:** Monday – Friday: 9:00 a.m. – 5:00 p.m.

**Services:** Offers substance use prevention education, counseling, and housing to young adults ages 18-24 who were previously homeless and youths ages 13-17 that cannot live with their families. All programs are LGBTQ+ affirming and counseling services are offered at a sliding scale fee with each youth and family.

## **Bridge Communities**

505 Crescent Blvd., Glen Ellyn, IL 60137

**Contact:** 630-545-0610, (ext. 20), [bridgecommunities.org/access-our-services](http://bridgecommunities.org/access-our-services)

**Hours:** Monday – Friday: 9:00 a.m. – 5:00 p.m.

**Services:** Provides a holistic program of services that provide the necessary elements to create permanent change in the lives of families experiencing homelessness in DuPage County.

## **DuPage County Community Services**

421 N. County Farm Road, Wheaton, IL 60187

**Contact:** 630-407-6500 or 800-942-9412

[www.dupagecounty.gov/government/departments/community\\_services](http://www.dupagecounty.gov/government/departments/community_services)

**Hours:** Monday – Friday: 8:00 a.m. – 4:00 p.m.

**Services for Housing Assistance:** Stabilize individuals and families in their existing homes, shorten the amount of time families and individuals stay in shelters, and assist individuals and families with securing affordable housing. Eligibility listed online.

## **DuPage Pads**

703 West Liberty Drive, Wheaton, IL 60187

**Contact:** Main number: 630-682-3846, Street outreach: 866-682-384 (ext. 2275), [dupagepads.org](http://dupagepads.org)

**Services:** Interim overnight housing, client service center, career solutions employment program, and supportive housing for individuals experiencing homelessness.

## **Hope Fair Housing Center**

202 W. Willow Avenue, Wheaton, IL 60187

**Contact:** 630-690-6500, [hopefair.org](http://hopefair.org)

**Hours:** Monday – Friday: 9:00 a.m. – 5:00 p.m.

**Services:** Identify signs of housing discrimination and provide resources and education about housing rights and options.



## **Metropolitan Family Services - Family Shelter Service (FFS or MSFD)**

605 E. Roosevelt Road, Wheaton, IL 60187

**Contact:** 630-469-5650, [metrofamily.org/fsofmsfd](http://metrofamily.org/fsofmsfd)

**Hours (walk-in):** Tuesdays: 12:00 – 2:00 p.m., Thursdays: 12:00 – 2:00 p.m. & 6:00 – 8:00 p.m., call for more details

**Services:** 24/7 hotline, emergency shelter, court services, children and family services, adult services, community-based services, and prevention services. For individuals and families fleeing a domestic violence situation needing emergency shelter (Domestic Violence Shelter).

## **Midwest Shelter for Homeless Veterans**

433 S. Carlton Avenue, Wheaton, IL 60187

**Contact:** 630-871-8387, [helpaveteran.org](http://helpaveteran.org)

**Hours:** Monday – Friday: 8:00 a.m. – 4:30 p.m.

**Services:** Transitional housing, affordable housing, permanent supportive housing, support services for veteran families, veteran employment program, and freedom commissary.

## **Outreach Wheaton**

122 W. Liberty Drive, Wheaton, IL 60187

**Contact:** 630-682-1910, [weareoutreach.org](http://weareoutreach.org)

**Services:** Transitional housing for unhoused young women ages 17-24 and single unhoused mothers ages 18-24.



# EMPLOYMENT & JOB SEARCHING

## **211 of DuPage County**

**Contact:** 211, [211dupage.gov](http://211dupage.gov)

**Services:** Free service for DuPage County residents looking for health and social service resources. Includes resources for housing/utilities, food, transportation, mental health, income support, veterans, persons with disabilities, health/wellness, legal/public safety, disaster services, individual and family support.

## **College of DuPage Career Services Center**

425 Fawell Blvd., Glen Ellyn, IL 60137

**Contact:** 630-942-2230, [cod.edu/careerservices](http://cod.edu/careerservices)

**Services:** Career Services staff members can help job seekers assess interests, skills, values, and needs to prepare for marketable careers as well as write resumes and other job search documents, develop interview techniques, and more.

**Eligibility:** Available to COD students, alumni, and community members.

## **Goodwill Workforce Connection Center**

351 Roosevelt Road, Lombard, IL 60148

**Contact:** 630-576-4660, [goodwillchicago.com/help-for-employers/workforce-connection-centers](http://goodwillchicago.com/help-for-employers/workforce-connection-centers)

**Hours:** Monday – Friday: 9:00 a.m. – 5:00 p.m.

**Services:** Career exploration tools, job finding assistance, resume and cover letter assistance, job postings, interviewing skills, computer and internet access.

**Eligibility:** Must be 16 years or older to receive services.

## **Illinois Department of Human Services Division of Rehabilitation Services (DRS)**

2901 Finley Road #109, Downers Grove, IL 60515

**Contact:** 630-495-0500, [www.dhs.state.il.us/page.aspx?item=29764](http://www.dhs.state.il.us/page.aspx?item=29764)

**Hours:** Monday: 8:30 a.m. – 5:00 p.m.

**Services:** DRS works with people with disabilities and their families to achieve full community participation through employment, education, and independent living opportunities.

**Eligibility:** Serves individuals with disabilities.

## **Midwest Shelter for Homeless Veterans – Veteran Employment Program**

433 South Carlton Avenue, Wheaton, IL 60187

**Contact:** 630-871-8387 (ext. 603), [helpaveteran.org/services](http://helpaveteran.org/services)

**Hours:** Monday – Friday: 8:00 a.m. – 4:30 p.m.

**Services:** Resume and job readiness development, vocational counseling, and job placement assistance for veterans.



## **NAMI DuPage – Supported Employment Program**

115 N. County Farm Road, Wheaton, IL 60187

**Contact:** 630-752-0066, [namidupage.org/supported-employment](http://namidupage.org/supported-employment)

**Services:** Prepares individuals living with a mental health condition for employment. Receive guidance in resume writing, interviewing skills, job search skills, soft skills, and volunteer opportunities.

## **People’s Resource Center**

201 S. Naperville Road, Wheaton, IL 60187

**Contact:** 630-682-5402, [peoplesrc.org/job-assistance](http://peoplesrc.org/job-assistance)

**Hours:** Monday – Thursday: 8 a.m. – 9 p.m., Friday: 8 a.m. – 12 p.m., Saturday: 8 a.m. – 12 p.m.

**Services:** Workshops, resume/cover letter writing, finding job leads, and coaching.

**Eligibility:** Must be a People’s Resource Center client.

## **Ray Graham Association**

901 Warrenville Road, Suite #500, Lisle, IL 60532

**Contact:** 630-620-2222, [raygraham.org](http://raygraham.org)

**Services:** Assisting Ray Graham clients in finding job offers, interview training, resume writing, and learning to dress for success.

**Eligibility:** Must be living with a disability, call for more information.

## **WorkNet DuPage Career Center**

2525 Cabot Drive, Suite 302, Lisle, IL 60532

**Contact:** 630-955-2030, [worknetdupage.org](http://worknetdupage.org)

**Hours:** Monday – Friday: 8 a.m. – 4:30 p.m.

**Services:** Job search workshops, resource center, job leads, career counseling, and assistance with funding certifications. Focuses on veterans, job seekers with disabilities, and laid off workers.

**Eligibility:** Call or visit website to complete an intake form online to find out what WorkNet services you are eligible to receive.

## **WorkNet DuPage Youth Services**

**Contact:** 630-955-2070, [worknetdupage.org/youth](http://worknetdupage.org/youth)

**Services:** Provides eligible young adults ages 17-24 with free career and employment services to help them start a career with a future.

## **World Relief DuPage**

191 S. Gary Avenue, Carol Stream, IL 60188

**Contact:** 630-462-7566, [worldrelief.org/Chicagoland](http://worldrelief.org/Chicagoland)

**Hours:** Monday, Tuesday, Thursday, Friday: 8:30 a.m. – 5 p.m., Wednesday: 8:30 a.m. – 12 p.m.

**Services:** Help rehouse refugee and immigrant families and help integrate them into the community and workforce. World Relief has different career opportunities, as well as volunteer and internship opportunities.





# BILL & GENERAL FINANCIAL ASSISTANCE

## **211 of DuPage County**

**Contact:** 211, [211dupage.gov](http://211dupage.gov)

**Services:** Free service for DuPage County residents looking for health and social service resources. Includes resources for housing/utilities, food, transportation, mental health, income support, veterans, persons with disabilities, health/wellness, legal/public safety, disaster services, individual and family support.

## **Affordable Connectivity Program (ACP)**

**Contact:** 877-384-2575, [getinternet.gov](http://getinternet.gov)

**Service:** The Affordable Connectivity Program is an FCC benefit program that helps ensure that households can afford the broadband they need for work, school, healthcare and more. The benefit provides a discount of up to \$30 per month toward internet service for eligible households.

**Eligibility:** Determined by income and/or participation in state or federal support programs. Call or visit website for more information.

## **Application for Benefits Eligibility (ABE)**

**Contact:** 800-843-6154, 866-324-5553 TTY, [abe.illinois.gov/abe/access](http://abe.illinois.gov/abe/access)

**Services:** Check eligibility and apply for several state assistance benefit programs: food, healthcare, Medicaid, Medicare, cash assistance, and support programs.

## **Illinois Department of Healthcare and Family Services All Kids Assist Program**

**Contact:** 1-866-ALL-KIDS (255-5437), 877-204-1012 TTY, [hfs.illinois.gov/medicalprograms/allkids.html](http://hfs.illinois.gov/medicalprograms/allkids.html)

**Services:** All Kids is complete health insurance for your child. All Kids covers doctor visits, hospital stays, prescription drugs, vision care, dental care, and eyeglasses. All Kids covers regular check-ups and immunizations, in addition to special services like medical equipment, speech therapy, and physical therapy for children who need them.

## **Illinois Department of Human Services Child Care Assistance Program (CCAP)**

**Contact:** 844-221-2227, [www.illinoiscaresforkids.org/ccap](http://www.illinoiscaresforkids.org/ccap)

**Services:** The Illinois Child Care Assistance Program (CCAP) makes it possible for families and guardians who qualify to receive financial help. The program pays for child care costs so you can work, attend training, or school.

## **Illinois Home Weatherization Assistance Program (IHWAP)**

Illinois Department of Commerce Office of Community Assistance

**Contact:** 217-836-1377, [dceo.illinois.gov/communityservices/homeweatherization.html](http://dceo.illinois.gov/communityservices/homeweatherization.html)

**Services:** Helps low income residents and households conserve fuel and reduce energy costs by making their homes and apartments more energy efficient.

## **Illinois Housing Development Authority**

111 E. Wacker Drive, Suite 1000, Chicago, IL 60601

**Contact:** 866-454-3571, [illinoishousinghelp.org](http://illinoishousinghelp.org)

**Services:** Rent, mortgage, utilities, and legal assistance programs.

**Eligibility:** Call or visit website for information.



# BILL & GENERAL FINANCIAL ASSISTANCE

## **Lifeline Support**

Contact: 800-234-9473, [www.lifelinesupport.org](http://www.lifelinesupport.org)

**Service:** Lifeline is a federal program dedicated to making phone and internet service more affordable for low-income households. This benefit provides eligible consumers with a monthly discount of up to \$9.25.

**Eligibility:** Determined by income and/or participation in state or federal support programs. Call or visit website for more information.

## **Low Income Home Energy Assistance Program (LIHEAP)**

421 North County Farm Road, Wheaton, IL 60187

**Contact:** 630-407-6500, [dupagecounty.gov/LIHEAP](http://dupagecounty.gov/LIHEAP)

**Services:** Assists low-income households by offsetting the rising cost of home energy through direct financial assistance, energy counseling, outreach, and education.

**Eligibility:** Low-income households with disconnected utilities or utilities in danger of disconnection, homeowners with unsafe or broken furnaces.

## **People's Resource Center**

201 S. Naperville Road, Wheaton, IL 60187

**Contact:** 630-682-5402, [peoplesrc.org](http://peoplesrc.org)

**Services:** Adult basic education, clothing, computer and related technology classes, employment preparation, food pantries, food stamps/SNAP applications, rental deposit assistance, rent payment assistance.

**Eligibility:** Must be a PRC client and a DuPage County resident.

## **Supplemental Nutrition Assistance Program (SNAP)**

**Contact:** 800-843-6154, 866-324-5553 TTY, [www.dhs.state.il.us/page.aspx?item=30357](http://www.dhs.state.il.us/page.aspx?item=30357)

**Services:** Provides funds for low-income people and families to buy food they need for good health. Benefits are provided on the Illinois Link Card that is accepted at most grocery stores.

## **Temporary Assistance for Needy Families (TANF)**

**Contact:** 800-843-6154, 866-324-5553 TTY, [www.dhs.state.il.us/page.aspx?item=30358](http://www.dhs.state.il.us/page.aspx?item=30358)

**Services:** Temporary financial assistance for pregnant women and families with one or more dependent children. Provides financial assistance to help pay for food, shelter, utilities, and expenses other than medical.

## **Veterans Assistance Commission (VAC) of DuPage**

421 North County Farm Road, Wheaton, IL 60187

**Contact:** 630-690-9449, [dupagecounty.gov/government/departments/veterans\\_assistance\\_commission](http://dupagecounty.gov/government/departments/veterans_assistance_commission)

**Services:** An annual one-time emergency assistance program designed to help veterans in need of financial assistance. Veterans must apply to receive assistance.

## **Women, Infants, and Children (WIC)**

**Contact:** 800-843-6154, 866-324-5553 TTY, [www.dhs.state.il.us/page.aspx?item=30513](http://www.dhs.state.il.us/page.aspx?item=30513)

**Services:** WIC is a food assistance program for women, infants, and children. It helps pregnant women, new mothers, and young children eat well and stay healthy.



# SENIOR & CAREGIVER RESOURCES

## **Alzheimer's Association**

225 N. Michigan Avenue, Floor 17, Chicago, IL 60601

**Contact:** 800-272-3900, [alz.org/Illinois](http://alz.org/Illinois)

**Services:** Online tools, educational materials, support groups, and a 24/7 helpline for individuals with dementia and their family members.

## **Bloomington Senior Services**

201 S. Bloomington Road, Bloomington, IL 60108

**Contact:** 630-893-7000, [villageofbloomington.org/360/Senior-Services](http://villageofbloomington.org/360/Senior-Services)

**Services:** Services and programs offered by the Bloomington Township Center, Bloomington Police Department, DuPage County Senior Services, and the DuPage Center for Independent Living.

## **DuPage County – Community Services**

421 N. County Farm Road, Wheaton, IL 60187

**Contact:** 630-407-6500 or 211, [dupagecounty.gov/caregiver](http://dupagecounty.gov/caregiver)

**Services:** Online resource center that offers programs and resources for both the client and caregiver to help keep the resident safe in their home.

## **DuPage Senior Citizens Council**

1990 Springer Drive, Lombard, IL 60148

**Contact:** 630-620-0804, [dupageseniorcouncil.org](http://dupageseniorcouncil.org)

**Services:** Meals on Wheels, well-being checks, pet care & food assistance, and more.

## **Esse Adult Day Services – Caregiver's Support Group**

St. Paul Lutheran Church

515 S. Wheaton Avenue, Wheaton, IL 60187

**Contact:** 630-260-3773, [esseadultdaycare.org/other-services-we-offer](http://esseadultdaycare.org/other-services-we-offer)

**Services:** Caregiver's Support Group meets the 3<sup>rd</sup> Thursday of every month, from 3:00 – 4:30 p.m.

## **Metropolitan Family Services**

222 E. Willow Avenue, Wheaton, IL 60187

**Contact:** 630-784-4800 or 630-784-4875,  
[www.metrofamily.org/programs-and-services/emotional-wellness/senior-services](http://www.metrofamily.org/programs-and-services/emotional-wellness/senior-services)

**Services:** Family caregiver support groups and an in-home senior respite program to help provide families with a scheduled break from caring for their family member.

## **Ride DuPage**

**Contact:** 630-407-6500 (to apply for a registered rider), [ridedupage.org](http://ridedupage.org)

**Services:** Provides transportation assistance to older adults and people with disabilities at a subsidized rate for registered riders.



## **VA Caregiver Support Program**

**Contact:** VA's Caregiver Support Line: 855-260-3274, [caregiver.va.gov/Care\\_Caregivers.asp](https://caregiver.va.gov/Care_Caregivers.asp)

**Services:** Provides peer support mentoring, skills training, coaching, telephone support, online programs, and referrals to available resources to caregivers of Veterans.

## **Humanitarian Service Project - Senior Citizen Project**

465 Randy Road, Carol Stream, IL 60188

**Contact:** 630-221-8340, [hsp.agency/what-we-do/senior-citizen-project/](https://hsp.agency/what-we-do/senior-citizen-project/)

**Eligibility:** Seniors ages 62 and older who live in poverty and reside in DuPage and Kane Counties.



# CLOTHING & FURNITURE INFORMATION

## **211 of DuPage County**

**Contact:** 211, [211dupage.gov](http://211dupage.gov)

**Services:** Free service for DuPage County residents looking for health and social service resources. Includes resources for housing/utilities, food, transportation, mental health, income support, veterans, persons with disabilities, health/wellness, legal/public safety, disaster services, individual and family support.

## **Goodwill Donation Center & Thrift Store**

420 W. Army Trail Road, Bloomingdale, IL 60108

**Contact:** 630-964-1343, [goodwill.org](http://goodwill.org)

## **Jubilee Furniture**

730 E. North Avenue, Carol Stream, IL 60188

**Contact:** 630-784-2890, [jubileefurniture.blogspot.com](http://jubileefurniture.blogspot.com)

## **The Salvation Army Family Store**

825 E. Nerge Road, Roselle, IL 60172

**Contact:** 1-800-SA-TRUCK, [chicagocentral.satruck.org](http://chicagocentral.satruck.org)

## **Savers**

1231 N Gary Ave., Carol Stream, IL 60188

**Contact:** 630-588-3090, [www.savers.com/](http://www.savers.com/)

## **St. Vincent de Paul Society Thrift Store**

90 W Lake Street, Addison, IL 60101

**Contact:** 630-628-9008, [www.facebook.com/AddisonStVincent](http://www.facebook.com/AddisonStVincent)

## **Hidden Treasures**

610 East North Avenue, Carol Stream, IL 60188

**Contact:** 630-835-6443, <https://hiddentreasures-furniturestore.business.site/>



# DISABILITY RESOURCES

## **211 of DuPage County**

**Contact:** 211, [211dupage.gov](http://211dupage.gov)

**Services:** Free service for DuPage County residents looking for health and social service resources. Includes resources for housing/utilities, food, transportation, mental health, income support, veterans, persons with disabilities, health/wellness, legal/public safety, disaster services, individual and family support.

## **Application for Benefits Eligibility (ABE)**

**Contact:** 800-843-6154, 866-324-5553 TTY, [abe.illinois.gov/abe/access](http://abe.illinois.gov/abe/access)

**Services:** Check eligibility and apply for several state assistance benefit programs: food, healthcare, Medicaid, Medicare, cash assistance, and support programs.

## **Illinois Department of Human Services Division of Rehabilitation Services (DRS)**

2901 Finley Road #109, Downers Grove, IL 60515

**Contact:** 630-495-0500, [www.dhs.state.il.us/page.aspx?item=29764](http://www.dhs.state.il.us/page.aspx?item=29764)

**Hours:** Monday: 8:30 a.m. – 5 p.m.

**Services:** DRS works with people with disabilities and their families to achieve full community participation through employment, education, and independent living opportunities.

**Eligibility:** Serves individuals with disabilities.

## **Ray Graham Association**

901 Warrenville Road, Suite #500, Lisle, IL 60532

**Contact:** 630-620-2222, [raygraham.org](http://raygraham.org)

**Services:** Provides community, stability, and personal care for people with disabilities. Offers therapeutic and recreation programs, family support resources, life-skills training, and employment opportunities.

**Eligibility:** Must be living with a disability. Call or visit website for more information.

## **Tootl Transport (Formerly Special Needs Chicago Inc., Transportation Services)**

**Contact:** 630-668-9999, [specialneedschicago.org](http://specialneedschicago.org)

**Services:** Provides individuals with physical and/or cognitive challenges throughout Chicago and the suburbs with the freedom to enjoy safe, reliable, comfortable, and courteous service at an affordable cost.



# LITERACY & ENGLISH LANGUAGE ACQUISITION (ELA)

## **211 of DuPage County**

**Contact:** 211, [211dupage.gov](http://211dupage.gov)

**Services:** Free service for DuPage County residents looking for health and social service resources. Includes resources for housing/utilities, food, transportation, mental health, income support, veterans, persons with disabilities, health/wellness, legal/public safety, disaster services, individual and family support.

## **College of DuPage – English Language Acquisition (ELA)**

Adult Education and ELA Office

425 Fawell Blvd., Student Resource Center, Room 1110, Glen Ellyn, IL 60137

**Contact:** 630-942-3697, [cod.edu/ela](http://cod.edu/ela)

**Services:** Offers ELA classes to develop conversation, listening, speaking, reading, and writing skills. Contact the College of DuPage Adult Education and ELA Office for more information.

## **Literacy DuPage**

2100 Manchester Road, Building B, Suite 904, Wheaton, IL 60187

**Contact:** 331-472-7160, [literacydupage.org](http://literacydupage.org)

**Services:** Offers free English tutoring for adults. Trains volunteers to teach basic English to adult learners.

## **People’s Resource Center – Adult Learning & Literacy**

201 S. Naperville Road, Wheaton, IL 60187

**Contact:** 630-682-5402, [peoplesrc.org/adult-learning-literacy](http://peoplesrc.org/adult-learning-literacy)

**Services:** Tutors assist with US citizenship preparation, the English Language Learner program, High School Equivalency preparation, and help students attain basic computer skills and a level of digital literacy.



# HEALTHCARE

## **211 of DuPage County**

**Contact:** 211, [211dupage.gov](https://211dupage.gov)

**Services:** Free service for DuPage County residents looking for health and social service resources. Includes resources for housing/utilities, food, transportation, mental health, income support, veterans, persons with disabilities, health/wellness, legal/public safety, disaster services, individual and family support.

## **DuPage County Health Department Crisis Services**

115 N. County Farm Road, Wheaton, IL 60187

**Contact:** 630-627-1700, [dupagehealth.org/183/Crisis-Services](https://dupagehealth.org/183/Crisis-Services)

**Hours:** Open 24/7

**Services:** 12 bed unit that provides short-term psychiatric stabilization to DuPage County residents. Psychiatric evaluation, Integrated Assessment and Treatment Planning, case management, and group and individual therapy regardless of insurance or ability to pay.

## **DuPage Health Coalition**

511 Thornhill Drive, Suite C, Carol Stream, IL 60188

**Contact:** 630-510-8720, [accessdupage.org](https://accessdupage.org)

**Services:** Offers affordable healthcare for uninsured DuPage County residents; free pantry with toiletries, hygiene items, diapers, and over-the-counter medical supplies; and educational events on health topics.

## **EyeCare America**

**Contact:** 877-887-6327, [www.aao.org/eyecare-america/patients](https://www.aao.org/eyecare-america/patients)

**Services:** Discounted eye exams for eligible seniors.

## **Greater Family Health**

Various locations throughout Chicagoland

**Contact:** 844-599-3700, [greaterfamilyhealth.org](https://greaterfamilyhealth.org)

**Services:** Provides quality, affordable health care for all, including those without the ability to pay.

## **Healthcare Alternative Systems**

373 S. County Farm Road, Wheaton, IL 60187

**Contact:** 630-344-0001, [hascares.org](https://hascares.org)

**Services:** Counseling, treatment, and supportive care for substance use and mental health.





# IMMIGRATION/REFUGEE RESOURCES

## **Centro de Información**

1645 W. Irving Park Road, Suite 100, Hanover Park, IL 60133

**Contact:** 630-550-5131, [centrodeinformacion.org](http://centrodeinformacion.org)

**Services:** Provides support and assistance to Spanish-speaking families and individuals. Services include crisis intervention, health clinics, translation, ESL classes, employment services, and connections to community services and public benefits.

## **Children's Legal Center**

1100 W. Cermak Rd., Suite 422, Chicago, IL 60608

**Contact:** 312-722-6642, [childrenslegalcenterchicago.org](http://childrenslegalcenterchicago.org)

**Services:** Provides free immigration legal services to children and families with children.

## **Illinois Coalition for Immigrant and Refugee Rights (ICIRR)**

228 S. Wabash, Suite 800, Chicago, IL 60604

**Contact:** 312-332-7360, [icirr.org](http://icirr.org)

**Hotline:** Family Support Hotline: 855-435-7693

**Services:** ICIRR is dedicated to promoting the rights of immigrants and refugees to full and equal participation in the civic, cultural, social, and political life of our diverse society. Includes a family support network and healthcare access program.

## **World Relief DuPage**

191 S. Gary Avenue, Carol Stream, IL 60188

**Contact:** 630-462-7566, [worldrelief.org/Chicagoland](http://worldrelief.org/Chicagoland)

**Hours:** Monday, Tuesday, Thursday, Friday: 8:30 a.m. – 5:00 p.m., Wednesday: 8:30 a.m. – 12:00 p.m.

**Services:** Help rehouse refugee and immigrant families and help integrate them into the community and workforce. World Relief has different career opportunities, as well as volunteer and internship opportunities.



# LEGAL RESOURCES

## **DuPage County Bar Association (DCBA) Lawyer Referral Service**

126 S. County Farm Road, Wheaton, IL 60187

**Contact:** 630-653-9109, [dcba.org/page/FindLawyer](http://dcba.org/page/FindLawyer)

**Hours:** Monday – Friday: 9:00 a.m. – 4:30 p.m.

**Services:** Provides referrals to a variety of attorneys depending on the legal need. Attorneys offer a free consultation, but payment is required to receive services.

## **DuPage Legal Aid**

126 S. County Farm Road, Wheaton, IL 60187

**Contact:** 630-653-6212, [dupagelegalaid.org/](http://dupagelegalaid.org/)

**Hours:** Monday – Friday: 8:30 a.m. – 5:00 p.m.

**Services:** A staff attorney or volunteer lawyer will assist in free legal counsel. Must complete an in-person or phone screening evaluation to determine eligibility for services.

## **Eviction Help IL**

**Contact:** 855-631-0811, [evictionhelpillinois.org](http://evictionhelpillinois.org)

**Services:** Eviction Help Illinois offers free legal help for Illinois residents. For renters facing eviction and landlords looking for legal information.

## **Free Legal Answers (American Bar Association)**

**Contact:** [abafreelegalanswers.org](http://abafreelegalanswers.org)

**Services:** Free online legal advice clinic. Pro bono attorneys answer qualifying users' civil legal questions. Question topics include family, divorce, custody, housing, eviction, homelessness, consumer rights, financial, work, employment, unemployment, health and disability, civil rights, income maintenance, juvenile, and education law.

## **Illinois Legal Aid Online**

**Contact:** [illinoislegalaid.org](http://illinoislegalaid.org)

**Services:** Simplifies the law so that people can seek justice and resolve their problems, especially those from historically oppressed communities and groups.

## **LawHelp.org**

**Contact:** [lawhelp.org](http://lawhelp.org)

**Services:** Provides referrals to local legal aid and public interest law offices, basic information about legal rights, court forms, self-help information, court information, links to social service agencies, and more in Illinois.

## **LawHelp Interactive**

**Contact:** [lawhelpinteractive.org](http://lawhelpinteractive.org)

**Services:** Assists individuals in identifying and filling out self-help and professional legal forms.



# MENTAL HEALTH

## **211 of DuPage County**

**Contact:** 211, [211dupage.gov](https://211dupage.gov)

**Services:** Free service for DuPage County residents looking for health and social service resources. Includes resources for housing/utilities, food, transportation, mental health, income support, veterans, persons with disabilities, health/wellness, legal/public safety, disaster services, individual and family support.

## **DuPage County Health Department – Behavioral Health Services**

112 N. County Farm Road, Wheaton, IL 60187

**Contacts:**

For Intake Appointments: 630-682-7400

Community Health Worker: 630-682-7400

[dupagehealth.org/172/Behavioral-Health](https://dupagehealth.org/172/Behavioral-Health)

**Services:** Provides a range of level of care for DuPage County residents that are struggling with emotional or behavioral health concerns.

## **Impact Behavioral Health Partners**

565 Howard Street, Evanston, IL 60202

**Contact:** 847-868-8664, [impactbehavioral.org](https://impactbehavioral.org)

**Services:** Comprehensive services in housing, employment, and clinical support for adults with serious mental illness. Remote services available.

**Eligibility:** Participants have to be eligible for Medicaid.

## **National Alliance on Mental Health (NAMI)**

115 N. County Farm Road, Wheaton, IL 60187

**Contact:** 630-752-0066, [namidupage.org](https://namidupage.org)

**Services:** NAMI DuPage provides services for individuals living with a mental illness diagnosis living in DuPage County. Offers support groups and mental illness education classes.



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